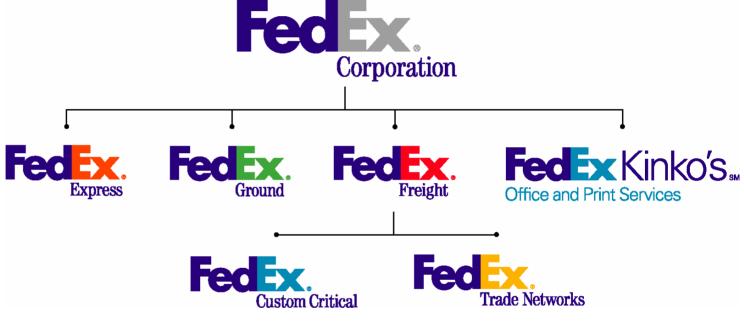






## FedEx Corporation

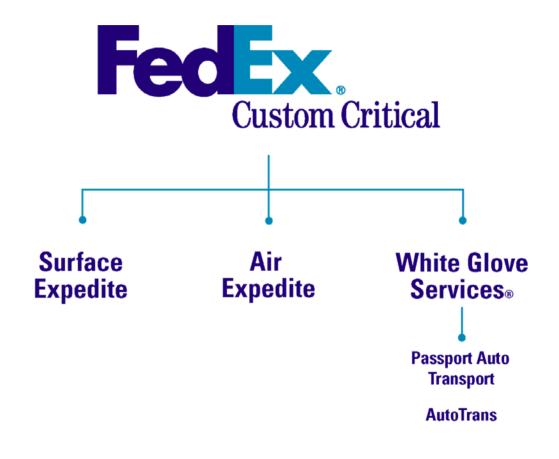








#### FedEx Custom Critical







### FedEx Custom Critical Overview

- Service throughout the U.S. and Canada
- Pickups in less than 90 minutes within 25 miles of our 150 major market cities
- Open 24 hours a day, 365 days a year
- Continuous satellite monitoring via Customer Link®
- More than 1,400 owner-operator vehicles from minivans to tractor-trailers
- More than 96 percent of shipments delivered within 15 minutes of our time-specific promise
- The largest time-specific expediter in North America







- Constant Surveillance (CS)
- Dual-Driver Protective (DD)
- Protective Security (PSS)
- Dual-Driver Protective Service/National Agency Check (DD/DN)
- Satellite Monitoring Surveillance (SMS)
- Motor Surveillance (MS)
- Signature and Tally Service (ST)
- DOD clearances, DOE L and Q clearances







#### Constant Surveillance (CS)

- Vehicle attended to at all times
- Driver responsible for shipment must:
  - Be awake and not in sleeper berth
  - Be within 100 feet of vehicle
  - Have clear view of vehicle







#### **Dual-Driver Protective Services (DD)**

- Two qualified drivers in vehicle
- Vehicle attended to at all times
- Driver responsible for shipment must:
  - Be awake and not in sleeper berth
  - Be within 100 feet of vehicle
  - Have a clear view of vehicle at all times







#### **Protective Security (PSS)**

- Continuous attendance and surveillance by two cleared drivers
- For brief stops, one driver must be within 25 feet of vehicle and maintain unobstructed view
- Drivers must always have in their possession:
  - Valid CDL
  - Medical card
  - ID card







# Dual-Driver Protective Service/National Agency Check (DD/DN)

 Identical to PS, but doesn't require as high a level of security clearance







#### Satellite Monitoring Surveillance (SMS)

- Vehicle must have two qualified drivers
- Vehicle must have panic button installed and tested







#### Motor Surveillance (MS)

- Dispatcher or driver must call phone number designated on government bill of lading
  - Must call at specified time interval
  - Must provide vehicle's location







#### Signature and Tally Service (ST)

- Drivers maintain Signature and Tally Record (Form DD1907)
- Drivers sign onto record when freight is picked up
- Drivers responsible for shipment until it's delivered
- Consignee signs Form DD1907 upon shipment's completion







#### Government Résumé

- DOD approved carrier since 1985
- DOE approved carrier since 2001
- NDTA "Distinguished Carrier" recipient
- Provided transportation support for Desert Storm, Desert Shield, Operation Iraqi Freedom
- 9/11: Surface shipments and lifeguard flights
- Transportation of contaminated mail for irradiation treatment







### **Contact Information**

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